INDEPENDENT MEDICO-LEGAL EXPERT REPORTS

IMLER Agency Management Fees

At Independent Medico-Legal Expert Reports Ltd (IMLER), we believe that transparency, fairness and value should be at the heart of every expert witness instruction.

Unlike many medico-legal agencies, IMLER is wholly transparent about its charges. Our Agency Management Fee is shown separately from the Expert Witness's Professional Fee, enabling clients to see precisely what they are paying for. There are no hidden administration charges or undisclosed commissions.

Our Agency Management Fees are percentage-based, transparent and proportionate to the Expert Witness's Professional Fee. This ensures that clients know the applicable rate before accepting a quotation, with no unexpected administration costs.

The value of our service extends far beyond introducing an Expert Witness. IMLER manages the entire instruction process on your behalf, including identifying the most suitable expert, obtaining quotations and availability, coordinating appointments, managing documentation, liaising with all parties, monitoring progress, administering invoices and payments, and ensuring that each instruction proceeds efficiently.

For solicitors and insurers, outsourcing this administration saves valuable fee-earner time, reduces internal costs and allows legal professionals to focus on progressing their clients' cases. For litigants in person, IMLER provides an essential service throughout the litigation journey.

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When the fee becomes due

The IMLER Agency Management Fee becomes due when the client accepts the quotation. Acceptance confirms the client's agreement to both the Expert Witness's Professional Fee and the applicable IMLER Agency Management Fee shown or calculated in accordance with the schedule in this document.

Agency Management Fee Schedule

The Agency Management Fee is calculated marginally on the Expert Witness's Professional Fee, excluding VAT and agreed disbursements.

Portion of Expert's Professional Fee	IMLER Agency Management Fee
First £5,000	15%
£5,001 - £15,000	10%
Above £15,000	5%

Minimum and maximum fee

A minimum Agency Management Fee of £150 applies to each instructed report. The maximum Agency Management Fee for any single instruction is £2,500, exclusive of VAT.

How the marginal calculation works

Each percentage applies only to the portion of the Expert Witness fee falling within that tier. For example, on a £10,000 Expert Witness fee, the Agency Management Fee is £1,250: 15% of the first £5,000 plus 10% of the next £5,000.

What is excluded

Travel, accommodation, venue charges, medical-record charges and other agreed disbursements are excluded from the Agency Management Fee calculation.

Scope of an instruction

Where an instruction expands materially beyond its original scope, a separately commissioned report may be treated as a new instruction. Addenda, Part 35 questions, conferences and court attendance arising from the original report remain linked to the original instruction unless otherwise agreed.

Acceptance and payment

The Agency Management Fee becomes due when the client accepts the quotation. Acceptance confirms agreement to the Expert Witness's Professional Fee and the applicable IMLER Agency Management Fee.

VAT

All Agency Management Fees and Expert Professional Fees are exclusive of VAT. Where applicable, VAT will be charged at the prevailing rate in accordance with UK legislation.

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